

Insurance Professionals of Monterey Bay

Local Chapter of the **National Association of Insurance Women (International)**
dba **International Association of Insurance Professionals**

www.ipmbofnaiw.com

is proud to offer

7 Hours Continuing Education
California DOI course ID #242688



“Dynamics of Service”

PRESENTED BY: LYNN DELLACROCE, CIC, CISR, CPIW

THIS IS A QUALIFYING CISR RENEWAL COURSE

DATE: SATURDAY, OCTOBER 22ND, 2011

REGISTRATION & CONTINENTAL BREAKFAST
MORNING SESSION
LUNCH (ON YOUR OWN)
AFTERNOON SESSION

7:30 AM – 8:00 AM
8:00 AM – 12:00 PM
12:00 PM – 1:00 PM
1:00 PM – 4:00 PM

PLACE: MONTEREY INSURANCE AGENCY
401 FREMONT STREET #100
MONTEREY CA 93942

COST: \$145.00 MEMBERS
\$155.00 NON-MEMBERS
CASH OR CHECKS ACCEPTED AT THE
CHECKS TO BE MADE PAYABLE TO

DOOR.
IPMB.

RSVP: Nancy Hudson by October 14th, 2011 at nancyh@amkinsurance.com

Space in limited.

Our sincere thanks to our Corporate Sponsor:

MONTEREY
INSURANCE AGENCIES

INSURANCE ♦ BONDS ♦ AGENTS ♦ BROKERS

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****If you RSVP and do not attend, please note, you will still be responsible for payment.****